**Patient Support Program Information**

Please email the completed form to kberrier@medicblood.org.

Friends, family, colleagues, and community members may donate their MEDIC membership credit to a patient in need. The credits are then used to offset the hospital's blood processing fees.

Please note that there is a different process for current MEDIC Members. Please email [contact@medicblood.org](mailto:contact@medicblood.org) for more information.

Note: The donor must note that they want to donate to the patient. MEDIC staff cannot assume that each donor is donating to the patient. When donors donate to a patient, they forfeit their one-year membership credit for this donation. All previous credits remain in the donor’s account.

General Information

1. Getting Involved:
   1. Family and community members may choose to host a blood drive so the patient can receive credits. When a patient support blood drive is requested, MEDIC staff will begin planning the logistics, including the location, date, and marketing materials.
   2. More than one blood drive can be scheduled while the patient is receiving products.
   3. Patient support donations can be made at any blood drive or one of the four donor centers. During check-in, donors must tell MEDIC staff they are donating to the patient*.*
   4. Once processed by MEDIC staff, donations made for the patient will be credited to the patient’s MEDIC account.
   5. Once usage is confirmed, MEDIC will issue a check to the patient/family for $15/credit available.
2. Credit Information:
   1. Patients and/or their families must alert MEDIC staff when using blood products.
   2. MEDIC will use credits to cover a *hospital’s processing fee of $15 per unit* for the blood products. MEDIC does not cover hospital charges or blood product charges/fees.
   3. If the patient uses blood in a hospital serviced by MEDIC Regional Blood Center, MEDIC will obtain usage information from the hospital. Then, the patient will receive a check for $15 per credit in their MEDIC account.
   4. If the patient uses blood in a hospital outside MEDIC’s service area, the patient will receive $15 for each credit. Note: Before a check can be issued, the patient or the patient’s family MUST provide an itemized copy of the patient’s hospital bill showing the blood products used.
   5. Whole blood donations equal $15/one credit. Any special donations, including ALYX (double red cells), plasma, or platelets, will equal two $15 credits for the patient.
   6. Checks will be issued once a patient’s account has reached at least 10 credits.
   7. For deceased patients, MEDIC will keep the patient account open for six months. After six months, MEDIC will “close” the account and send a check to the family of the patient for the remaining credits.

By signing below, you acknowledge that you have read and understand MEDIC Regional Blood Center’s Patient Support Program and that you and the patient understand that MEDIC may use the patient’s name, picture, or general information for marketing purposes.

Patient Name Patient Hospital

Patient/Guardian/Representative Name Date

Patient/Guardian/Representative Signature