

## **DOCUMENTING BLOOD CONTAINER PROBLEMS**

The MEDIC Quality Department will track blood container problems as part of MEDIC's Quality Plan and to comply with the manufacturer's request for the reporting of these problems. To do this, MEDIC must have documentation of container problems at the hospital transfusion service level.

The CUSTOMER REPORT OF BLOOD CONTAINER PROBLEM form, designed to facilitate this documentation, is located on our website.

1. Complete a CUSTOMER REPORT OF BLOOD CONTAINER PROBLEM and a BLOOD TRANSFER MEMO for each product with a broken or defective blood container problem.
2. Return to MEDIC to receive credit.

MEDIC will issue credit to your Transfusion Service for the product and forward the completed CUSTOMER REPORT OF BLOOD CONTAINER PROBLEM and the completed BLOOD TRANSFER MEMO to Quality for reporting to the container manufacturer.